EBSCO Quarterly Report 2022 for Utah Education Network (UEN) (Q1) July 1, 2022 through September 30, 2022

'Parent' Accounts:

s6467521 - UTAH EDUCATION NETWORK

s4459386 - Utah Education Telehealth Network

There were no support tickets reported in this quarter.

Term Exclusion Filter:

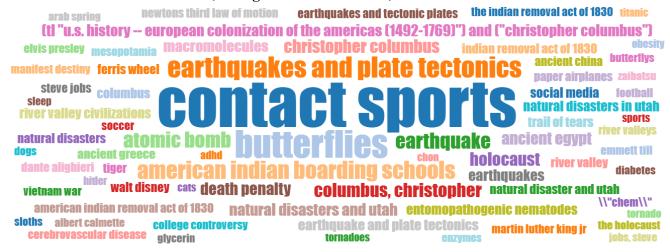
- Implemented and on every K-12 school profile in Utah
- Over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (*) to include alternative endings of words, plurals, etc.

(We will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

Monitoring Searches: Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN to be updated quarterly.

- Quarters are defined as:
- July, August, September
- October, November, December
- January, February, March
- April, May, June

Word Cloud on UEN Account (rolling searches 3 months) - Run 10/14/2022



Looking at the word cloud above there appears to be no "inappropriate terms". This draws the conclusion that users (students or otherwise) are not searching "inappropriate terms" and/or the term filter is working as it's supposed to. The search filter/curation tool is working as intended, and searches done by users seem to be for legitimate research purposes as desired.

Total Searches represented & conducted 7/1/2022 to 9/30/2022 was 1,137,863 search queries

The 1,137,863 represents 3 months of searches of what looks like 'regular use' across UEN user accounts. The word cloud above represents the most frequently searched terms during the 3 rolling months on the UEN account, UETN account and all accessing accounts. This also represents use for July, August and September where summer use can dip lower due to the summer break and the beginning of the new semester.

Top 100 Search Terms for UEN as gueried by users:

Top 100 Search Terms for UEN as queried by users:	
butterflies	cerebrovascular disease
earthquakes and plate tectonics	diabetes
american indian boarding schools	albert calmette
atomic bomb	mining minerals impacts to environment
columbus, christopher	football
christopher columbus	civil rights movement
earthquake	agricultural revolution
death penalty	zaibatsu
holocaust	butterflys
natural disasters and utah	glycerin
contact sports	arab spring
(tl "u.s. history european	
colonization of the americas (1492-	
1769)") and ("christopher columbus")	the holocaust
macromolecules	louis pasteur cultural equivalent
earthquakes	jobs, steve
earthquake and plate tectonics	butterfly
entomopathogenic nematodes	dogs
natural disasters in utah	butterflies and monarch
trail of tears	enzymes
river valley	dinosaurs
columbus	thomas edison
ferris wheel	development of civilizations
indian removal act of 1830	ancient mesopotamia
ancient greece	dante alighieri biography
natural disaster and utah	henry hudson
ancient egypt	sloths
river valley civilizations	the trail of tears
natural disasters	gap year
social media	michael jackson
paper airplanes	trail of tears and the indian removal act
river valleys	hernando de soto
earthquakes and tectonic plates	social media and mental health
walt disney	"earthquakes" and "plate tectonics"
dante alighieri	earthquakes and techtonic plates
american indian removal act of 1830	john smith
tiger	elvis presley impact on music
steve jobs	enzymatic process
newtons third law of motion	immigration

ancient china the boys in the boat

college controversy animals
the indian removal act of 1830

the indian removal act of 1830 carbon
mesopotamia scottsboro boys

emmett till artificial intelligence earthquake and tectonic plates air pollution

manifest destiny basketball

elvis presley mesopotamian civilization earthquakes" and "plate tectonics baseball

earthquakes" and "plate tectonics baseball earthquakes and plate techtonics

vietnam war saber tooth tigers

soccer ancient india

Monitoring Searches Summary update:

In looking at the most searched terms over the past 3 months, it appears to be of normal school use and for what seems to be student research.

de "macromolecules"

Filter monitoring

\\"chem\\"

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

Ongoing Action Items:

- Update Quarterly Report as requested by UEN
- Continue to monitor accounts and searches in schools throughout Utah.
- Communicate with each group of stakeholders should anything change.