



Monitoring Searches Summary update:

We know UEN account was shut down for weeks to the public and the searches conducted would have been testing the results, then testing the filter. As suspected, the largest term in the UEN Search Cloud of “Sex Toys” from November’s report has decreased in size significantly and we believe will eventually go away over time as other “bad terms” have, once we rolled through the full 3-month period when the account was shut down. There are a few other “bad terms” which are in the UEN Word Cloud that are being filtered out now as well and we are seeing what looks like ‘normal use’ with terms like “gun control”, “social media”, “world war 2” and “tigers” as some of the top searched terms which seems as very typical research topics.

To compare use or what might be ‘normal use’, in looking at the Granite School District and Salt Lake City School District Word Clouds, the most search terms seem to be for legitimate research or interest.

Filter monitoring

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.